



Via Mobility Services (formerly Special Transit)
2855 N. 63rd Street | Boulder, Colorado 80301
www.viacolorado.org | 303.447.2848

Nonprofit Org.
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Permit No. 543



A Participating Agency



Formerly Special Transit



Mobility for Life

Moving In. Stepping Out.

2011 ANNUAL REPORT TO THE COMMUNITY



We envision a future where all people, regardless of age, health, disability, income or ethnicity, have easy access to the mobility options they need to enhance their independence and quality of life.

Our Mission

Our mission is to promote independence and self-sufficiency for people with limited mobility by providing caring, customer-focused transportation options.

We provide a variety of specialized transportation and mobility options that improve the quality of life for older adults, individuals with disabilities, and others with limited mobility in the many communities we serve.

We believe...

- ◆ All people are entitled to live as independently as possible within their life circumstances.
- ◆ Freedom of movement is a basic human need in our society.
- ◆ Everybody counts, regardless of age, health, disability, income or ethnicity, and has a contribution to make to the community in which they live.

We are guided by values...

- ◆ Integrity in all our business dealings
- ◆ Respect for individuals
- ◆ Teamwork and positive problem-solving
- ◆ Caring—for our customers, for our community and for each other

Dear Friends,

A few short years ago, our beautiful new facility was just a glimmer in our eyes, a vision with little shape or form, yet driven by the reality of the growing needs of our customers and community. When we moved in on that cold, wintery January day in 2011, we all felt a sense of wonder inspired by the building's grace and design, as well as humble gratitude for a community that poured out its support to help us complete such an ambitious effort.

While we thought the new facility was the completion of a strategic organizational change effort, we soon learned otherwise. Near the end of this year came the culmination of a multi-year effort to enhance our communications strategy. Through the hard work of staff and board, and with expert advice from Vermilion Design, we identified a pathway to enable us to reach out to more and more community members in need. And we also agreed to change the name of our organization to Via Mobility Services.

In between those milestones, we worked on other goals. We supported efforts to expand future charitable giving, and we focused on board recruitment with a particular emphasis on reaching out to prospective board members of racially and ethnically diverse backgrounds.

We look back on our 2011 accomplishments with a true sense of achievement. Here's to Via. Here's to Mobility for Life and all it stands for. And here's to our renewed commitment to serving our community and the more vulnerable citizens who rely on us to stay connected and engaged.

We are all privileged to live here and all privileged to serve.

Lenna Kottke
Executive Director

Jana Petersen
President, Board of Directors



LENNA KOTTKE



JANA PETERSEN



Jana Petersen
President 2011, Past President 2012
Administrative Services Director, Boulder County

Gretchen Fapore
Vice President 2011, President 2012
Senior VP, Wells Fargo Bank

Frank Bruno
Vice President 2012
VP for Administration, Western Disposal

Bill Munson
Treasurer 2011-12
VP & CFO, Boulder Community Hospital

Liz Abbott
Secretary 2011-12
Boulder Public Library, Retired

Mary Blue
Member-at-Large 2011
Former Chairman, RTD Board of Directors

Stacy Cornay
Member-at-Large 2012
Owner, Communications Concepts, Marketing and Public Relations

Don Brown *Co-President, Secondary Interactive*

Joan Campbell *Community Volunteer*

Tony Dworak *Attorney, Lyons, Gaddis, Kahn & Hall PC*

Forrest Fleming* *Owner, Instant Imprints*

Suzanne Hoover* *Career Volunteer*

Lenna Kottke *Executive Director, Via*

Frank Latino, Jr.* *CPA, Latino and Associates*

Ted Manning *Consultant, Retired*

Judy Nock *Community Volunteer*

Wendy Reynolds *Branch President, Summit Bank & Trust*

Kati Pressman *Rider*

Sam Sussman *Co-Owner, 8 Days A Week Imaging*

*New in 2012

The Legacy of the Special Transit Name



During its first year of service 33 years ago, the tiny organization called Special Transit was located in two rooms in the old County Butler building on Pearl Street in Boulder, where the Kinkos/

FedEx store is now located. When the roof blew off, the handful of part-time office employees and drivers had to relocate. Another temporary location was found, and there the vehicle maintenance program began in the dirt driveway outside, with one little coat closet to store tires.

What a long way we've come.

This organization was born in a time of inspiration and dreams. The visionary advocates who worked diligently to found Special Transit surely had a belief in an inclusive community for all, regardless of age or disability. And by manifesting their vision, others would be enabled to achieve their own dreams.

Promoting independence,
self-sufficiency and access
to the community.



That early aspiration had a profound influence on the organization. Our beliefs and values arose from that hope, as well as the way we provide service — the kindness, the care, and the willingness to change to meet community needs. While these principles were born under the name of Special Transit, all remain under the umbrella of our new name, Via.

What has been left behind is just a name. What continues are the dreams, beliefs and values the organization was founded upon and that will be stewarded throughout the life of the organization.

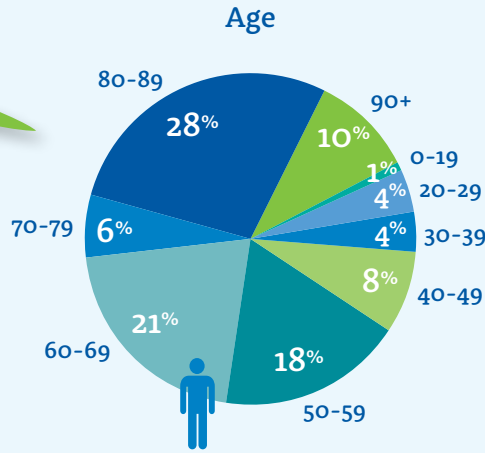
A rider recently visited us, a gentleman who has been using our services for every one of our 33 years. While he completely understood all the reasons for the organizational name change, his closing comment was "You will always be special transit to me." That's a promise.





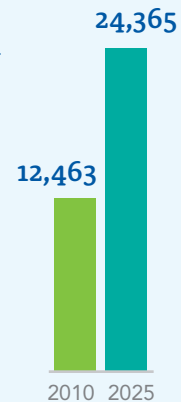
About our clients

- 39% live at or below federal poverty level of \$10,830 annually
- 57% do not have the minimum income to meet The Elder Economic Security Index for Boulder County



Population in service area

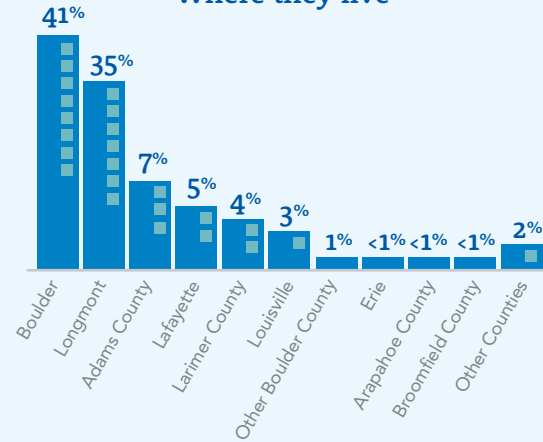
According to the 2010 Census, the population of older adults and people with disabilities in Via's service area is expected to grow 95% between 2010 and 2025.



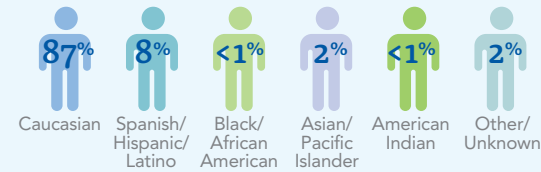
Disability Status

- 47% live with a disability or advanced frailty
- 29% live with a chronic disease
- 20% report no disability

Where they live



Ethnicity



Gender



Income

To meet the Elder Economic Security Index in Boulder County...

- \$18,288 is required annually for one older adult with no mortgage
- \$28,572 is required annually for an elder couple with no mortgage
- \$23,856 is required annually for one older adult renting a one bedroom
- \$34,140 is required annually for an elder couple renting a one bedroom
- If an older adult is in poor health, \$2,376 in annual increased income is needed
- If an older adult is in poor health and requires home- and community-based long-term care, annual income increases required range from \$7,920 to \$36,768, depending on hours/week of care needed.
- The Boulder County Trends Report states 6% of Boulder County's older adults live below federal poverty levels.

Accomplishments

- January 28: Ribbon Cutting and Building Dedication Ceremony for our New Facility for the 21st Century.
- September 2: Executive Director Lenna Kottke celebrated 20 years as leader of the organization.
- September 28: The Board of Directors unanimously voted to change the organization's name from Special Transit to Via Mobility Services.



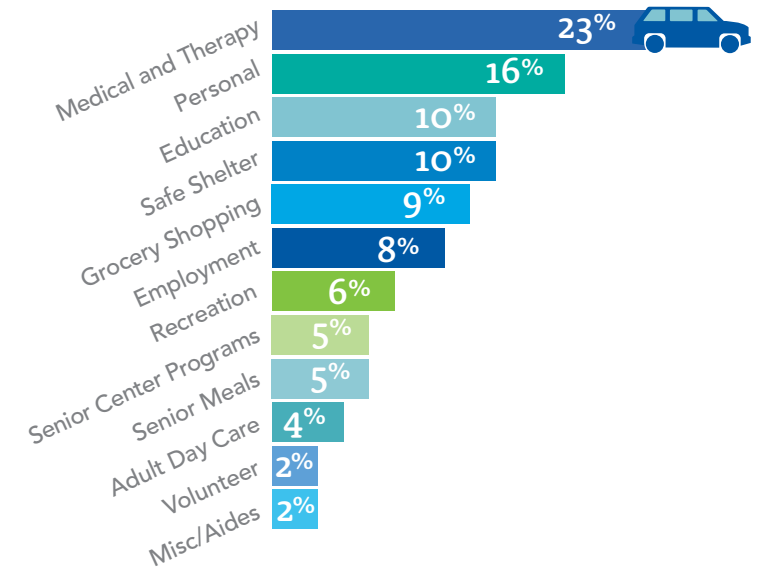
Paratransit Program

- 126,142 one-way trips were provided, the most in the history of the organization.
- 2,247 unduplicated individuals were served.
- Service to the Longmont community increased by 9%: 34,967 trips were provided.
- 12,293 trips were provided for individuals experiencing homelessness in order to secure safe shelter during the winter.
- 29,258 trips were provided for medical or therapy purposes.
- 17,065 trips were provided to ensure access to food and nutrition programs.
- 105,962 trips were provided in Boulder County, a two percent increase over 2010, and 1,946 residents were served.
- The average cost per paratransit trip was \$29.27.
- The volunteer driver collaboration with American Red Cross provided 2,194 trips.
- The Medical Mobility volunteer driver collaboration with Boulder County CareConnect provided 3,609 trips. The volunteer driver provides round trip transportation and stays with the rider through the health care appointment or procedure.
- 576,301 miles were traveled and 57,123 service hours were provided.

IMPACT

The 2011 Program Outcome Measurement Evaluation proved that 98% of riders agreed or strongly agreed our service helps them to be more self-sufficient and 97% agreed or strongly agreed we help them to be more independent.

Trips by Purpose



Thank you
for getting me here.

Bonnie, age 38

“ I literally cried just thinking about what I was going to have to do to ride the public transit bus from my home in Boulder to get to my new job in Thornton. I had so many fears about not getting off at the right stop or even if the bus would stop. Your travel training program has opened so many doors for me. Now I know that if the bus goes there, I can go there. ”



Travel Training Program

- 59 individuals were served in the comprehensive one-on-one mobility assessment and travel training program.
- Ten community presentations were conducted on disability awareness and community transportation options; 264 attendees participated.
- Five Train the Trainer seminars were conducted with 26 participants.

IMPACT

The year-end Program Outcomes Measurement Evaluation showed that 50% of successful trainees agreed or strongly agreed that they felt more independent and had more confidence in their ability to get to where they needed to go as a result of the travel training. Successful trainees used public transit for an average of 17 trips per month.



Mobility Options and Individual Travel Planning

Acting as a travel navigator, the mobility specialist provides information and referral on a wide range of travel options, and individual travel plans are developed.

- The mobility specialist contacted 720 out of 1,009 newly registered clients.
- 501 had individual travel plans (ITP) developed.
- 255 individuals received ITP's who did not become riders or trainees.

IMPACT

Year-end evaluations indicated that more than 39% were complying with their ITP.

13,826 trips were taken on public transit by individuals who had successfully completed the travel training program or complied with their ITP.

Safety

The safety of our passengers, drivers and the public continues to be our highest priority.

- Drivers in the four divisions drove almost 3.2 million miles and completed the year averaging 0.75 accidents per 100,000 miles driven.
- 33 drivers received Driver Safety Awards for maintaining a safe driving record for five to 10 years.
- Five drivers received Driver Safety Awards for maintaining a safe driving record for 10 years.

OUR STANDARD

Definition of an accident: Any time a vehicle comes in contact with anything other than the tires touching the ground resulting in property damage or injuries of any amount.

Significant Organizational Achievements

- ♦ A total of 2,559 unduplicated individuals were served in the paratransit, travel training and mobility options programs and a total of 139,968 trips were provided or enabled.
- ♦ The organization moved into its new facility on January 10, 2011.
- ♦ Special Transit changed its name to Via.
- ♦ An unsolicited, windfall gift of \$383,000 was received from the Margaret Cargill Foundation.
- ♦ The HOP, Call-n-Ride and Access-a-Ride contract services provided 1,121,065 passenger trips.
- ♦ The financial year ended with a four percent margin of operating revenue over expenses.



Social Enterprise

Social enterprise in the nonprofit sector may be defined as “improving the effectiveness and sustainability of the organization by employing earned income contracts to achieve social objectives.”

As a nonprofit organization, Via ensures that all profits from the three earned income contracts are reinvested to enhance our mission services, to nurture the well-being of our organization, to reinforce our commitment to the communities we serve and to make our organization’s vision a reality.



The HOP

Total Passenger Trips 879,433

The HOP is the heart of Boulder’s Community Transit Network. The HOP is a high frequency circulator shuttle connecting the primary retail, social and educational centers in the city of Boulder, including the University of Colorado. The HOP is a fully funded contract with the City of Boulder, CU-Boulder and RTD.



Access-a-Ride

Access-a-Ride

Total Passenger Trips 103,140

Access-a-Ride is an on-demand paratransit program mandated by the Americans with Disabilities Act (ADA) and is provided throughout RTD’s (Regional Transportation District) fixed route service area. Riders on Access-a-Ride must be certified as having a disability that prohibits them from using the fixed route system. As the regional public transit provider, RTD is legally responsible to fund and ensure this service is available to eligible individuals.



Call-n-Ride

Call-n-Ride

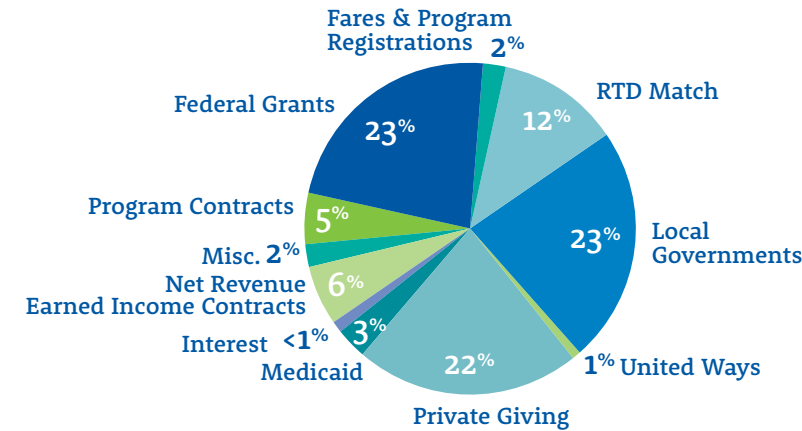
Total Passenger Trips 138,492

Call-n-Ride is a hybrid, demand-response service established to serve residents living in specific communities where fixed routes are generally not cost effective. Designed to connect people to the RTD park-n-Rides during peak hours, the service is open to anyone living or working within the defined geographic area for general transportation purposes. This is a fully funded contract with RTD.

How We Support Our Mission Services

Paratransit, Travel Training and Mobility Options Programs

2011 Mission Services Revenue Categories



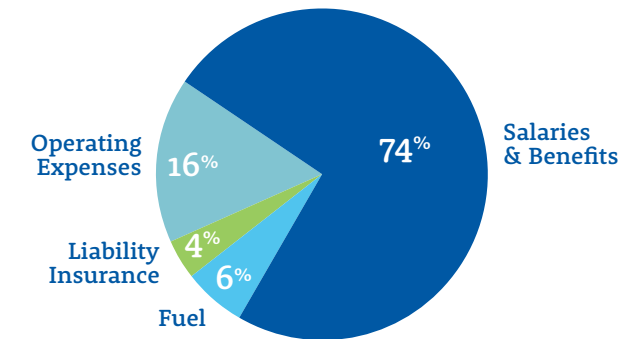
Mission Services

Revenue:	\$3,572,834
Expenses:	\$3,792,119
Paratransit Program	3,540,489
Travel Training and Mobility Options	247,980
Capital Campaign	3,650
NET OPERATING LOSS	(\$219,285)

Earned Income Contracts

(HOP, Access-a-Ride, Call-n-Ride):	
Revenue:	\$9,691,976
Expenses:	\$8,942,789
NET REVENUE:	\$749,187

2011 Mission Services Expense Categories



TOTAL AGENCY OPERATING REVENUE	\$13,264,808
TOTAL AGENCY OPERATING EXPENSES (excludes depreciation)	\$12,734,906
NET AGENCY OPERATING INCOME	\$529,902

Special Transit Statement of Financial Position

December 31, 2011 and 2010

Assets	2011	2010
Current assets:		
Cash & cash equivalents	\$1,733,953	\$1,794,561
Accounts receivable:		
Trade	2,022,162	1,905,621
Other	368,308	583,531
Pledges receivable	216,374	214,299
Deposits	32,088	48,414
Prepaid expenses & other	202,795	166,922
TOTAL CURRENT ASSETS	\$4,575,680	\$4,713,348
Investments limited as to use	943,697	954,890
Property & equipment, at cost:		
CNG refueling facility	–	163,323
Facility	7,988,020	1,251,477
Land	2,501,137	2,501,137
Maintenance equipment	274,322	103,979
Office furniture & equipment	1,026,601	564,865
Vehicles	4,842,636	4,846,991
	16,632,716	9,431,772
Accumulated depreciation	4,097,004	4,325,806
SUB-TOTAL	\$12,535,712	\$5,105,966
Construction in progress	–	8,255,323
TOTAL PROPERTY & EQUIPMENT	\$12,535,712	\$13,361,289
Other assets:		
Pledges receivable, net of current portion	98,040	226,524
Inventory	67,737	46,174
Investments	1,582,648	62,238
TOTAL OTHER ASSETS	\$1,748,425	\$334,936
TOTAL ASSETS	\$19,803,514	\$19,364,463

Liabilities & Net Assets	2011	2010
Current & total liabilities:		
Accounts payable:		
Construction	\$ –	\$81,997
Trade	183,790	189,830
Accrued payroll	685,709	650,566
Payroll taxes & related liabilities	36,653	6,316
Retainage payable	–	81,753
Unearned income	109,890	96,872
TOTAL LIABILITIES	\$1,016,042	\$1,107,334
Net assets:		
Unrestricted:		
Operating	4,892,790	3,914,879
Net investment in property & equipment	12,535,712	13,361,289
Board designated	831,901	840,479
TOTAL UNRESTRICTED	\$18,260,403	\$18,116,647
Temporarily restricted	415,273	26,071
Permanently restricted	111,796	114,411
TOTAL NET ASSETS	\$18,787,472	\$18,257,129
TOTAL LIABILITIES & NET ASSETS	\$19,803,514	\$19,364,463

2011 Financial Highlights

Restricted Stock Award

During 2009, Special Transit received a gift of restricted shares of stock in a privately held company from the Margaret Cargill Foundation. The Foundation held the stock on our behalf and in 2011 exchanged the shares for stock in a publicly traded company and subsequently liquidated the acquired shares, providing a cash gift of approximately \$383,600, with the proceeds restricted to use for care of the elderly. The proceeds were recorded as unrestricted fundraising revenue during 2011, and approximately \$200,000 of the proceeds were utilized for support of mission services during 2011, with the balance remaining to support future program costs.

Capital Campaign Completion

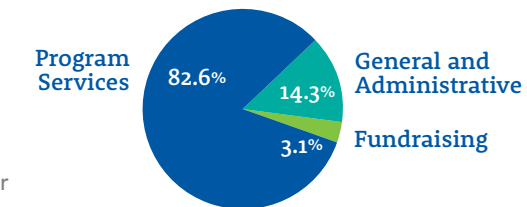
During 2008, Special Transit initiated a capital campaign to raise funds to be used toward the construction of its new headquarters and maintenance facility. Total funded costs toward construction of the facility were approximately \$11,240,000. The capital campaign was effectively closed during 2011 upon the completion and move into the new facility.

Change in Net Assets

Net assets released from restrictions for the year ended 12/31/2011 represents funds released related to remaining construction costs incurred for the new facility as well as federal funds related to capital purchases of equipment.

Net Income

The Board of Directors directs staff to budget and manage for a three percent margin of organizational revenue over expenses. In 2011, this margin was approximately four percent. Income over expenses is used to maintain required operating, facilities and vehicle reserves. The Board may also determine an allocation to any of three endowments held by the organization.



Thank you
for getting me here.

.....
Josie, age 73

“ It seems like I have been with you for a million years. Thank you for all of your kindness and for helping me to be part of the community. ”

Annual Fund Gifts

Individuals

Elizabeth and Dave Abbott
Lois Abbott
Joan and Paul Acker
Holly Adamek
Carol and Albert Aguero
Kathleen Ahl
Randall and Susan Ahlberg
Irene Ahrens
Lynne Albert
Laura Alexander
Susan and Michael Alexenko
Faisal Ali
Cynthia Allison
Renate Alpert
Kathy and A. Alrubaiy
Penelope K. Amabile
Audrey and Robert Ambler
Giovanna and Bruno Ammann
Andy and Annette Anderson
Craig and Judith Anderson
Mariette and Herman Anderson
Virginia Anderson
Ruth Andrade
George and Pam Angel
Francie Anhut
Anonymous (4)
Karl Anuta
Alex and Nancy Ariniello
Eileen Armstead
Tom Aron, Jr.
Teresa L. Aronovitz
Sandra Aschert
Patrick Ashburn
Ana Atkinson
Brenda and Bobby Avery
Maria and Jesse Aweida
Aniela and Henry Babuszczak
Kaye Bache-Snyder and Howard A. Snyder
Nancy and Ralph Bachus
Mary and Jay Balzer
Shaun K. Barnes and Vic Davis
Steven and Lynne Barnett
Sonja and Bernard Baro
Mary Baron
Linda Barr

Louise and Charles Barth
Albert Bartlett
Debra Baskett
Heather Beadle
Chauncey and Nancy Beagle
David Becher
Ingrid and Harold Becher
Vera and Alfred Bedard
Bradford and Peg Beeler
Sara J. Beery
Joseph Levine and Ruth S. Beiersdorf
Karen T. Bell
Margaret Bell
Stephen Bendit
Doris Bennitt
William and Jeanne Bensema
Gloria and Jorge Bensus
Arthur and Shirley Bernstein
Wilmar and Lorna Bernthal
Dennis G. Berry
Nancy and William Berry
James Berryhill
Helen and Gregory Beylkin
Louise and Martin Bickman
Kreighton Bieger
Nancy Bigelow
June and Daniel Bills
Nancy and John Birchmeier
Lynn Bird
Suzanne and Peter Birkeland
Harriet and Willard Bissell
David Black
Tim Black
Timothy and Mary Black
Marie and Howard Blaney
John and Carolyn Bliley
Mary K. Blue and Tom Cobb
Richard and Pamela Blumenthal
Joseph and Ann Boberschmidt
Janis Bohan
David Schimmel and Susan Bonfield
Patricia Booton
Margaret Bowdey
Fern Bowman
Joanna Boyd
Helen Braccio
Sandy and Sally Bracken

David Brandon
Janet Brennan
Shirley and Eric Brod
Andria Bronsten
Betty Brooks
Don and Karen Brown
Martha Brown
MaryRose Brown
Virginia and Scott Brown
Teresa and Gerardo Brucker
Harold Bruff
Frank and Shelly Bruno
Dianne Bryers
Lillian Buckner
Andrea M. Buell
Dick Bulinski
Stephanie Buller
Cotton and Joy Burden
Richard Burns
Maggie Burrall
Mildred and Donald Burton
Alice and Richard Byrd
Sally Byrkit
Maybelle Cage
Assunta and Salvatore Campagna
Joan Campbell
Jean M. Cannella
Blake Cannon
Ann Capodanno
Eleanor and Christian Cares
Whitney Carmen and Nada Diachenko
Robert Carnahan
Steve and Barbara Carnes
Anne and Peter Carpenter
Dianne Carter
Alexander Carver
Delphine and Joseph Casey
Ramona Castillo
Jeanette A. Chadwick
Karen Chaffee
Lois Chapman
Lynn and Jeff Charlebois
Bob and Judy Charles
Aphrodite Chellos
Jim and Susan Chrisman
Susan Chrisman
Shirley Churchwell
Margaret Clark

Noel and Pauline Clark
Margaret E. Cleary
George and Anna Bell Clements
James and Karly Clements
Jesse Cleveland
Ellis and Wilma Cobb
Mary Cobb and Andrew Clark
Richard Coble
Hope Colcord
Sean Coleman
James and Claudia Colwell
Diane Compton
Esther Concha and Eric Zarate
William and Sherry Conner
Genevieve and Michael Connors
Steven Conney
Shirley and Tom Conquest
Barbara Cooley
Evelyn W. Cooper
Mary Copeland
Sue Corbett
William and Rita Corn
Stacy and Paul Cornay
Christine and David Correa
Barbara Counihan
Gerald M. Cowan and Mary Rogers
Helen and Edward Craven
Christy Crosser
Edward Crothers
Raymond and Jean Crowder
Constance Crump
Geri and Linda Curry
Bruce Curtis
George W. Curtis
Carolyn Cutler
Harlan L. Cyphers
Thomas Daly
Mary A. Dangelo
Glenna and H.B. Dannels
Helen and Robert Davis
Kenneth and Betsy Davis
Dan Day
Mary and Tom Deany
Alice R. Defler and Jennifer McKeown
Carol Delker
Stephen and Tammy DePlato
Duane and Jane Deyoe

Laura and Wayne Dickinson
Margaret Dickinson
Linda and Don Diebert
Robert and Ilabell Dike
Ronald Dobbins
Barbara Dolder
Doris Dore
Theresa Doucet
Caroline Douglas
Jeffrey Dreyfuss
Sean Coleman
Fran Dugan
Helen Duhon
Renee Durland
Anton and Jeanne Dworak
Dixie and Al Dworak
Christine Dyess
Luis and Ursula Eades
Elizabeth and Carson Edwards
Houston Elam
Bruce and Linda Eller
Jennie and James Elliott
David Ellison
Leslee Elsea
Linda and Lawrence Emsing
Marian Engel
Daniel P. Engle
Donald and Agnes Enright
William and Judy Erfling
Twig Ertl
Lenora Etchells
John Evans
Mary Jean and Peter Ewing
David and Deborah Fahey
John Fahey
Delores Failingner
Poppi Good and Kay Fakis
Gretchen Fapore and John Wahl
Marianne and William Farnum
Mary Ann and John Farrington
Margie Farwell
Mary Faulkner
Karlene H. Ferguson
Andy and Grace Fiamengo
Pearl Fick
Dorothy Field
Jeanine Figur
Richard and Alyssa Finer
Gladys Finkenbinder

Betty Fischer
Laura Fischer
Rebecca L. Fischer and David F. Goossen
Janice and Gary Fisher
Linda and Norm Flack
Dana Flitcraft and Robert Zegarelli
Bruce Flynn and Stephanie Griffin
June Follett
Don and Judy Forkner
Patricia Foss
Barbara and Jack Fowler
Terry Franchini-Hinkelman
Melencio and Nieves Franco
Andrew and Audrey Franklin
Margie Freedman
Fredric and Carolyn Freeman
Donald and Barbara Frey
Kathryn Friend
Richard and Judy Fritz
Doug and Marge Fuhr

Bruria and Illana Gallon
Irma Galusha and Robert Harrington
Ken and Marie Gambon
Elena Garcia
Tess Gardetto
Ann Garland
Ann Garstang
John and Marilyn Gary
Dorothy Gasiewski
Ron and Deborah Geary
Steven and Susan Gebert
Rachel Gehr
Jeannette George
Rosaline Gerhardt
Carol Gerlitz
Pamela Giardiello
John and Lynn Gibert
Priscilla Gifford
Lesley and Thomas Gillis
John and Karen Gintert
Charlena Glover

Robert J. Golten and Joan Brett
Julie Gonzales
Michael and Anita Gonzales
Miriam and J. A. Goodman
Harry E. Goresline
Eleanor Gradziel
Stephanie A. Grainger
Marcelee Gralapp
Gustavo and Susan Grampp
Carolyn J. Grant and Robert Krenz
Geary and Jan Grantham
Doris Gray
Frances Green
Menucha Greenberg
Jane W. Greenfield and James Pettit
Helen Greschler
Neal Griggsmiller
Glorianne M. Grunklee
Robert Guokas
Elissa and Stanley Guralnick

Betty Gutierrez
Anthony Gzehoviak
Jeanie Hale
Edward and Virginia Hall
Susan and Clark Hamilton
Betty Hammond
Fleur and O. W. Hampton
Earl and Barbara Hancock
Dorothy D. Handler
Bea and Carlton Hanna
Marianne Hansen
Regina Hanson
Deborah and Mark Hardgrave
Jane Hardin
Marynell Hardin
Nancy Harding
Susan and Stephan Harman
Gayle Harms
Todd Harms
Kathleen Harrach
Ronald and Elizabeth Harrington

Richard and Catherine Harris
Burgeette Hart
Judy and James Hartley
Dale and Alice Harvey
Duane and Patricia Haugen
Larry and Ruth Hause
Carole and David Hawkes
Charlene Hayes
Deborah Hayes
Barbara and Samuel Hays
Mary and Richard Hayward
Joan and Emmett Haywood
Jack Heard
John and Ninetta Heard
Josie Heath
Cathy Heckel
Natalie L. Hedberg and Thomas E. Vanzandt
Gerald and Janice Heinz
Judy and James Heinze
Nicholas Helburn
Richard H. Helgoth
Ada I. Heline

Diane and Eugene Henderson
Ray and Jeannine Henderson
Michelle Henzel
Carl and Judy Herbet
Rebecca and Thomas Herman
Norris and Teri Hermismeyer
Alex and Nancy Herzog
Daniel Hess
Derek J. Hess
Minna Hewes
Altrus Hill
David and Joan Hill
Sharlene Hill
Ruben and Erma Hirning
Geraldine Hogsett
Linda and Charles Holbrook
Marvyl Holder
Mark and Sarah Holdt
Virginia and James Holmes
L.R. and Robert Holub
Thomas and Catherine Holzer

Helen Hondius
Suzanne and David Hoover
Joyce and Ken Horner
Elizabeth Horton
Robert Horton
Suzanne Hough
Barbara Jo Hubly
James Hudson and Kathy Davidson
Jeri Huggins
Fred Hull
Bob and Dickey Lee Hullinghorst
Robert and Eileen Hunnes
Shirley Huntbach
Connie Hurlburt
Gene Hilton and Donna C. Hurley
Sylvia Hutchinson
Dorothy and Ray Imel
Jessie and Thomas Inglefield
David and Karin Jackson
Arnold and Victoria Jacobson

Jo Jacobson
Judith Jaehning and Barry Polisky
Betty Jahn
Jan Jancosek
Stephen Jerritts
Linda Johnson
Lynn and Karon Johnson
Marie Johnson
Rich and Dena Johnson
Robin and Quentin Johnson
Betti and Dennis Jones
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The individuals and organizations
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We have made every effort to
produce accurate lists. If we
have misspelled or inadvertently
omitted a name, please
accept our apologies. Call
the Development Office with
corrections at 303.473.2883.

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A Rider's Letter

Special Transit has been providing a unique service in
Boulder for over 33 years. It recently changed its name
to Via. I have been a rider with this organization for over
16 years. I resisted a name change when I first heard of
its possibility. I did not care what the service was called.
I was habituated to the name Special Transit.

When I actually saw the name in print, I became excited.
I thought it was brilliant because it aligned with the
function of the services, and more.

I could get from here to there via using Via. I could
move from dependence to independence via using Via.
I could move from isolation to community via using Via.
From now to the future — Via!

Kati P., age 85
Boulder



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